



## **Josh Hankins and Jim Ferri Earn RRO Designation**

Joshua C. Hankins and James A. Ferri, with Roof Design & Consulting Services, Inc. in Knoxville, TN have earned the title Registered Roof Observer (RRO) from RCI, Inc. Hankins and Ferri qualified for this designation by meeting the requirement of a two-part program based on an application process and the successful completion of a challenging examination. Hankins and Ferri now join an elite group of only 7 Registered Roof Observers in the state of Tennessee.

The RRO Registration is administered by RCI from its international headquarters in Raleigh, NC and is rapidly gaining recognition throughout North America as a key element preferred by building owners, public and private, when retaining the services of a roof quality assurance observer.

RCI was founded in 1983 as a 501(c)(6) nonprofit organization and its professional members offer unbiased design, repair planning, quality assurance, legal testimony, and general roofing, waterproofing and building envelope services. RCI's roof observers adhere to a strict code of ethics that offers unprejudiced professional services without affiliation with any product or manufacturer.